



Purpose:

At Safeworking Solutions, we are committed to managing the quality of our services to ensure our customer requirements are understood and met at all times.

Scope:

This policy will apply to all Safeworking Solutions employees and contractors.

Objectives:

Safeworking Solutions will:

- Understand and conform to all client requirements by thorough planning and documentation of work prior to execution.
- Ensure ongoing compliance with all relevant statutory and other obligations, standards, specifications and codes of practice as well as the requirements of ISO 9001 standard;
- Set measurable Quality objectives and targets;
- Review and continuously improve the effectiveness of our Quality Management System;
- Provide a workplace that is stimulating, rewarding and strives to meet the professional aspirations of our employees;
- Identify, report, investigate and resolve all non-conformances and take action to prevent recurrence;
- Continuously monitor and improve all areas of the company's activities to meet or exceed the needs and reasonable expectations of internal and external clients, regulatory authorities and the community.

Jim Talbot
Managing Director, Safeworking Solutions
Date: 10th June, 2021